



1:1 mConnect Program

Frequently Asked Questions

1. Who can I contact if I have further questions?

Please contact Jonathan Hall, Director of eLearning at hall.jonathan.m@edumail.vic.gov.au or on 9581 5238.

2. Will my daughter be using her device in every subject every day?

No. Students will not necessarily be required to use the device at all times. The use of technology will take place alongside a range of learning activities. However the 1:1 device is an essential learning tool that must be available to be utilised when required and, therefore, should be taken to all classes unless advised otherwise.

3. Where will my daughter store her device when it is not in use? E.g. at recess and lunchtime

Students must store their device, in the protective case, in their locker during recess and lunchtimes and during Physical Education and some practical classes, unless otherwise instructed.

4. Is my daughter expected to take her device home every day?

Yes. Students are expected to take the device to and from school each day. This will enable them to fully utilise the device at home and at school. It is expected that the devices will be charged overnight ready for a full day of use at school. Devices must be transported within their protective cases inside the student's school bag to and from school.

5. What happens if my daughter leaves her device at home?

She will be at a disadvantage in class, as students are not permitted to borrow the schools devices in this instance.

6. Can my daughter recharge her device at school?

No. It is expected that the device is fully charged upon arrival at school and will not need charging during the day. Student battery chargers are to remain at home and not be brought to school. Students must be aware that the use of the device outside class time may impact on the ability to remain charged for all classes.

7. Can students add their own software to their device?

Students will be administrators of their device and need to be responsible for any additional software that is installed. Software or files installed by students or parents that could compromise the school network will be removed from the netbook. Parents are also responsible for any additional software loaded on to the device.

8. Does my home need Internet access?

Not for all resources. Students can access the information they need when they are at school, and use the software and textbooks loaded on the device at home. Even when not connected to the Internet, devices are still very useful tools for learning. Of course, Internet access at home, will provide a seamless connection with all student learning resources.

9. How is Internet use managed and controlled on the netbook?

At school, the device will connect to the Internet and be subject to the College's Internet filtering protocols. At home, filtering of Internet access will be the responsibility of parents and students, according to the family arrangements in each household. Students who attempt to bypass the College's Internet filtering may lose access to the College Wi-Fi.

10. What is the process if my daughter exits the school?

The device is the property of family and therefore will be taken with the student. Families will be responsible for any finance agreements pertaining to the device. D.E.T. EduSTAR software will need to be removed.

11. Can my daughter access games on her device?

Games are not to be accessed through the school network or used or downloaded on the device at school. Inappropriate, violent and other unacceptable material not in keeping with the ethos of the school must not be accessed or used under any circumstances.

12. What happens if my daughter's device needs to be fixed or serviced?

The school has loan devices for students to use if their device is awaiting software, warranty or insurance repairs. Parents need to contact the I.C.T. Helpdesk to request a loan device.

13. What support is available for families with financial difficulties?

Parents are asked to contact the College Office to discuss particular circumstances, so that students are not disadvantaged in the 1:1 Program. The College can discuss individual arrangements to support students.